# LEISURE & ATTRACTIONS THEME PARKS





NEC

EGOLAND

Dive into a world full of fun without long waits.

### Axess LEISURE & ATTRACTIONS

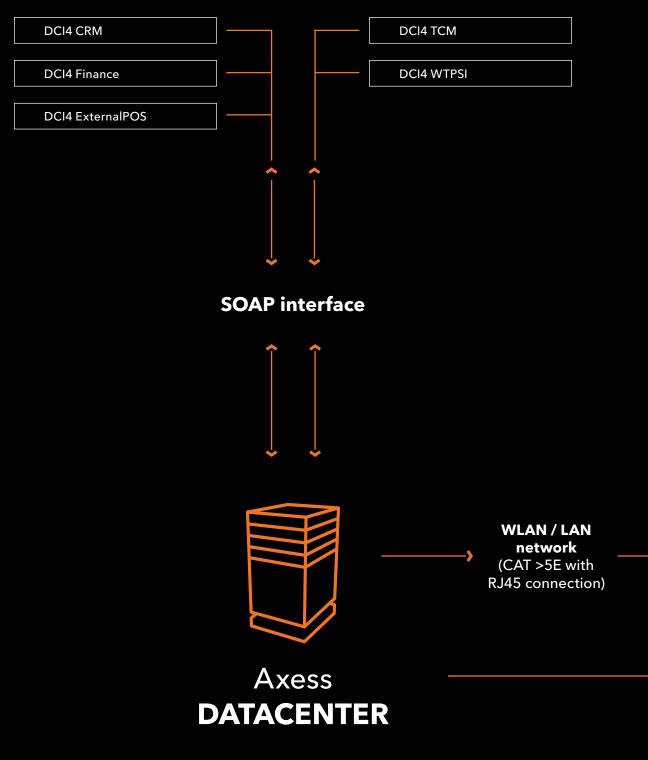
Intelligent, modern solutions for ticketing and access management at amusement parks, museums and attractions. Operate and manage ticket sales, automated data management, points of sale and warehouse management, F&B, online sales, reservations, CRM and access control. All in a single system. Axess is your full-service partner in all these areas. A central data center makes it possible to add as many products or functions as needed. No matter whether it's a small zoo or museum, or a large theme park or attraction, only the applications you need are integrated. The Axess modular system allows you to add on functions that you may need in the future. Plus, it also allows you to integrate numerous third-party products.

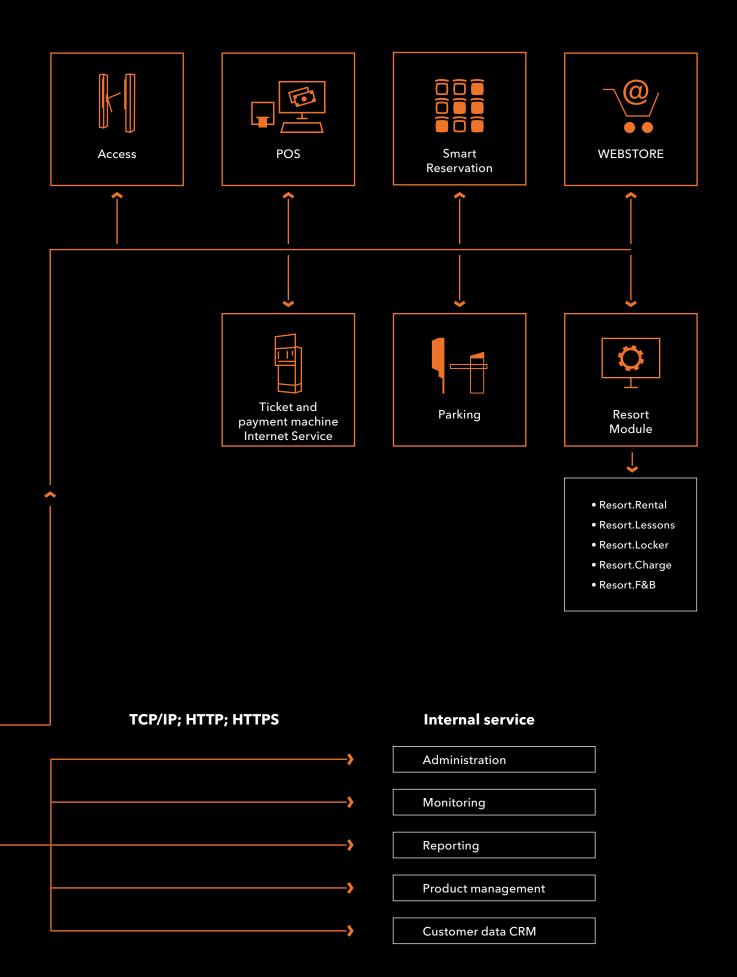
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### AX 500 System Architecture System overview of services and interfaces

#### **External interface**





### Axess WEBSTORE Solutions for successful digital sales platforms

These days, most tickets are purchased online. The Axess **WEBSTORE** provides an online ticketing solution that can be integrated into a customer's website. This is a fully responsive, convenient point of sale that visitors can use to purchase tickets and services. The **WEBSTORE** was developed by the software development team at Axess and is therefore perfectly embedded in the system. When a visitor arrives at the location, they receive their ticket at the register, the Axess **PICK UP BOX 600**, or the Axess **TICKET KIOSK 600**. Regular visitors can top up their Axess **CARD** or Axess WRISTBAND in the WEBSTORE using the WTP number, immediately giving them a valid ticket. The Axess web ticketing program (WTP sales) complements the offer with an online ticketing option for B2C and B2B areas.

#### **Ticket** sale



Print ticket or save on smartphone.

#### **Ticket reservation**



Receive a voucher or QR code from the **WEBSTORE**.



Scan the ticket at the gate.



Access granted at the gate.



Access granted at the gate.

#### Load a CARD or WRISTBAND



Top up an existing **CARD** or **WRISTBAND** via the WTP number.



Access granted at the gate.

ticket at the **TICKET KIOSK**, the **PICK UP BOX**, or from an employee on-site.



### Axess CLICS Reliable software for all situations

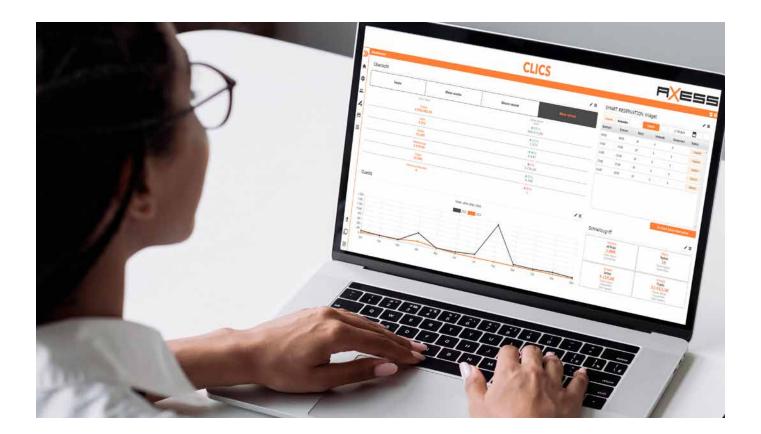
Are you looking for a software tool that can be adapted to meet your needs? With us, you've found it. Axess **CLICS** is the central interface and basis for all configurations. With **CLICS**, an access or POS system can easily be customized to meet your needs. From defining user authorizations to managing different pricing structures, these and many other settings can be created and adjusted by yourself thanks to the intuitive operation of **CLICS**. Every user can customize the **CLICS** dashboard to fit their requirements, and an extensive selection of widgets is available. Plus, functions such as specific system landscape settings or customer-specific reports can be configured in quick and easy steps.

#### In short

- Implemented in ASP.net, the Microsoft server platform
- > Browser-based software
- Intuitive operation
- Central & customizable configuration of all system components
- > Secure connection via HTTPS
- Multi-tenant system
- > Dashboard widgets
- User management with journal function

### CLICS Reporting

Evaluations can be easily adapted to customer requirements using your own filters and formatting options. Logos can be added, displayed and exported exported in numerous formats (such as pdf, xlsx, html, etc.). Not only can time frames and access locations be configured freely, they can also be overwritten ad hoc, and updated comparison reports can be created. These reports can be saved as a customer report with a single click, and sent to the planner for transfer or storage in the data system. Reports are available in multiple languages and are graphics compatible. Access is encrypted via our browser-based application **CLICS**.



### Axess SMART POS High performance at the register

The Axess SMART POS offers an impressive, intuitive design and a wide range of functions. This intelligent POS solution can be individually configured. The user interface features a large transaction window that can display all sales data, reports, and other notifications. The SMART POS is a secure payment management system that meets all legal and tax requirements. The modern printer options make it quick and easy to create barcode and RFID tickets. As a back-up, the receipt printer can also be used to print barcode tickets. A high-resolution touch screen display allows for quick and intuitive operation. The easy-toread customer display gives customers

an overview of the sales process in their shopping cart. Use the connected camera to take photos for personalized season tickets or subscription tickets and save the photo in the customer's account. This function helps to fight cards from being misused. Ticket data can be checked at the entrance using the Axess **CONTROL MONITOR**.

The cash register software includes functions such as cashier sign-in and sign-out, ticket sales, cancellation, and person management with the possibility of authorization tracking, as well as printing of cashier or interim reports.

- Clear ticket selection
- Customizable key positioning
- Multiple key levels (tickets, articles, packages, etc.)
- Color coding and grouping (by frequency or event)
- Quick ticket creation with the Axess SMART PRINTER 600 or Axess SMART PAD 600
- Fully-integrated solution for wristband printing (RFID & Barcode)
- Print of reports and receipts on the receipt printer
- Gift cards (country-specific)
- > Use online & offline (local database)
- Integrate additional services from the Axess RESORT.SOLUTIONS series





### Axess RESORT.F&B Integrated solution for restaurants, kiosks and shops

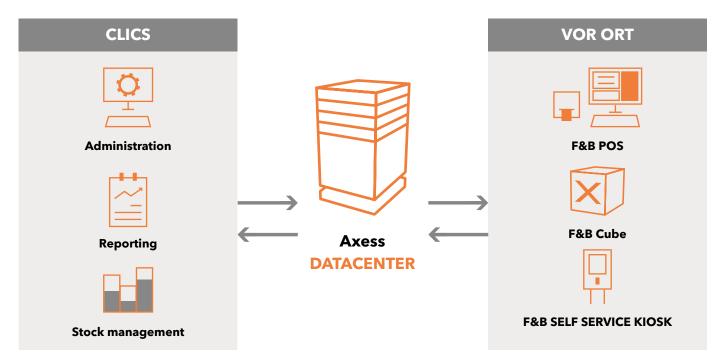
Axess **RESORT.F&B** is the perfect solution for order and inventory management in restaurants, kiosks and shops. RESORT.F&B can be individually configured and is fully integrated into the Axess **RESORT.SOLUTION**. Guests can even pay with their ticket if their account is topped up with credit. Axess HANDHELD is our mobile ordering terminal for service staff. Thanks to digital bookings, the order process gets simplified. The easy-touse payment interface is customized to personal preferences, enables efficient operations and requires little training. Stock levels can be easily added or debited to keep track of the inventory. The program offers item management that corresponds to existing stock levels, and makes it easier to reorder or check your entire inventory. Additionally, restaurant guests can order and pay for food and drinks using the new Axess RESORT.F&B SELF SERVICE KIOSK. The order can be prepared as take-out or served to the customer's table. Reservations can be made

in the Axess WEBSTORE or on the restaurant's online platform. Food and drinks can also be ordered in advance and served to the table at the chosen time - all conveniently done on-the-go or from home. RESORT.F&B complies with all tax requirements, and in the event of changes to tax regulations, can be updated in just a few clicks. Report evaluations, order management, master data management, creation of registration interfaces and inventory assessment are managed centrally in CLICS. Reports can also be automatically sent by e-mail upon request. Another intelligent function is customer data collection in the Axess DATA-**CENTER**, allowing to analyze analyze customer behavior and to connect to a professional CRM solution. Looking to integrate a gift shop or sell additional items in your rental shop? **RESORT.F&B** delivers a tailor-made sales application - both as a retail application or for the catering sector.

#### In short

- Order management
- Central stock management for multiple warehouses
- Work with different currencies and payment methods
- Multilingual software
- Tax compliant
- Offline use possible
- Statistics and reports from SMART POS and DATACENTER
- Collect data for CRM systems

### System overview



### Axess RESORT.F&B SELF SERVICE KIOSK

**Efficient self-service to fit your needs** 

With the Axess **SELF SERVICE KIOSK**, restaurant guests can place food and drink orders themselves. They can choose whether to have their order delivered to their table, or prepared to go. Depending on the choice, the selected food or drink can also be supplemented with seperate add-ons (burger with fries or drink with ice cubes). The guest can pay by credit card or Axess **RESORT.CHARGE** at the kiosk, or with a gift card at the register. The **SELF SERVICE KIOSK** not only allows the restaurant to go completely cashless, but also increases the efficiency and speed of the ordering process. The guest sees their order number on a monitor and knows when their order is ready to be picked up. The kiosk can be integrated into an existing Axess **RESORT.F&B** solution at any time.

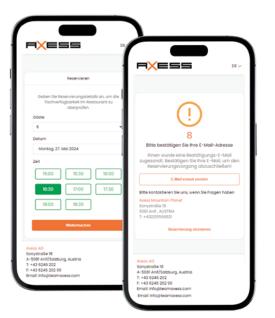


- > Easy, stress-free ordering
- Cashless payment by credit card, RESORT.CHARGE or with a gift card at the register
- Multilingual software
- Allows cashiers to concentrate on preparing orders
- Option to work without a cashier
- > Display with order status
- Manage and process order via RESORT.F&B POS and/or kitchen monitor
- Easy to integrate into existing RESORT.F&B solutions
- SELF SERVICE KIOSK is suitable for:
  - Wall mounting
  - Single-sided floor stand mounting
  - Double-sided floor stand mounting

### Axess RESORT.F&B RESERVATION Online table reservations for restaurant guests

#### With the new Axess RESORT.F&B

**RESERVATION** option, restaurant guests can conveniently make table reservations online. They can even order meals or single food and drink items if they wish. The guest receives an e-mail confirmation of their reservation and can also cancel their reservation online if needed. This online reservation tool features a responsive design - that means the display automatically adapts to laptops, smart phones and other devices. Availability and capacity for reservations can be individually configured and adjusted for each restaurant, and the platform can be integrated into a restaurant's website. The reservation module in **F&B POS** or in the back office can be used to keep track of online reservations. Plus, it can be used to manually add reservations. **RESORT.F&B RES-ERVATION** can be integrated into an existing **RESORT.F&B** solution at any time.



### Axess SMART RETAIL In-store shopping made easy

Axess **SMART RETAIL** allows shop items or additional items to be integrated into the POS system. Add souvenirs and other items and products into the register system. Everything can be monitored and managed via the system in the data base, guaranteeing an easy-to-read overview at all times.

- Real-time online availability
- Reservation with food and drink pre-ordering
- Interface with responsive design
- Multilingual software
- Customizable configuration depending on restaurant capacity and hours of operation
- Fully integrated interface in RESORT.F&B POS
- Overview of reservations and general restaurant occupancy



### Axess RESORT.LOCKER Integrate full locker management into an access system

Thanks to central data management in the Axess **DATACENTER**, visitors can book a locker at the same time they purchase tickets. Their ticket also

**PURCHASE** 

Visitors purchase their ticket at the Axess **SMART POS** or online in the Axess **WEBSTORE**. They receive their ticket from a cashier or can print it themselves at the Axess **PICK UP BOX 600**. acts as their locker key. By using the Axess **SERVICE PANEL**, lockers can be changed, and other authorized locker users can be added. A wide range of

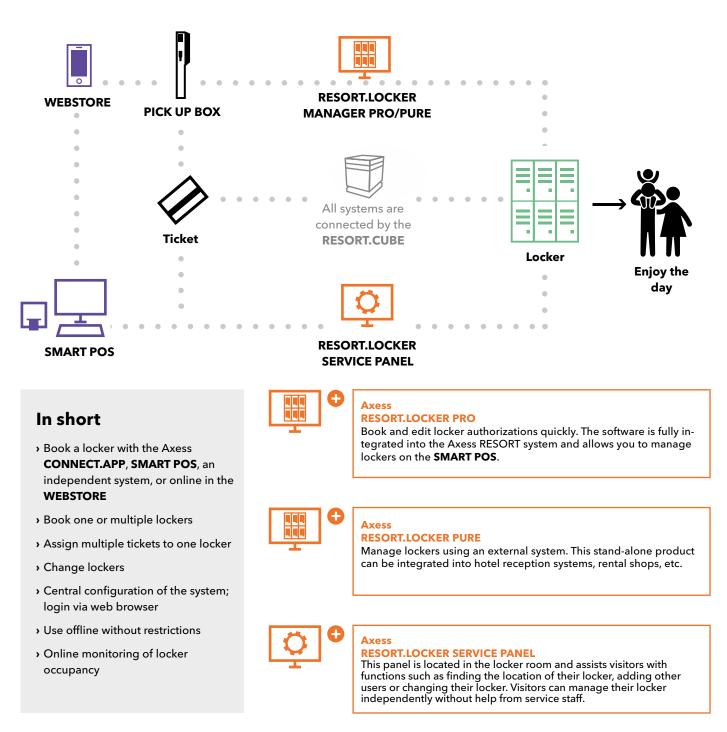
#### MANAGE

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The service team can manage the locker system with the Axess **RESORT.LOCK-ER MANAGER PRO** or **PURE** or independently on the **SERVICE PANEL**. options are available for managing and analyzing locker occupancy.

#### → USE

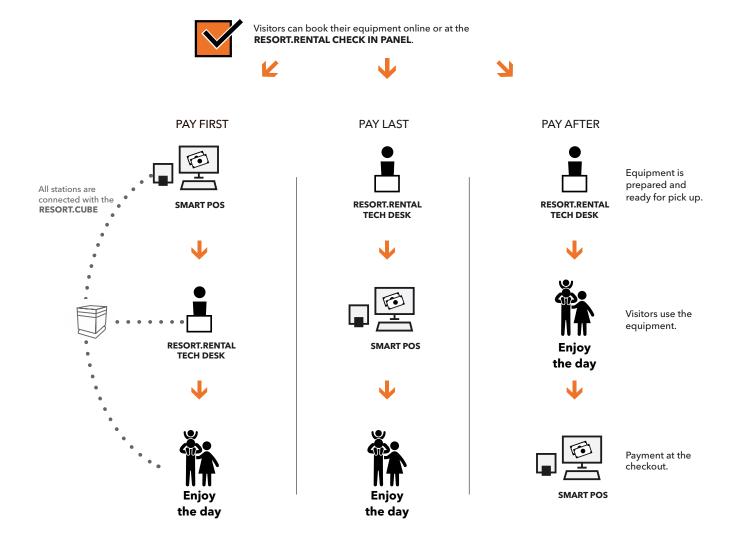
Visitors use their ticket as a key to their locker.



### Axess RESORT.RENTAL Quick and convenient rentals

Axess **RESORT.RENTAL** is the flexible rental solution for extras in your theme park. As part of the Axess **RESORT. SOLUTIONS**, it scores points with its modular concept that adapts to the individual needs of the theme park. The integrated data collection in the **DATACENTER** is the key to quicker rental processes with secure and standardized service. All administrative processes are easy and efficiently organized. Visitor data management, and recording and processing of rental orders are carried out centrally and can accommodate both individual and group rentals. Visitors have the option of renting equipment in the self-service **WEBSTORE**, using the **RESORT.RENTAL CHECK IN PANEL**, or with assistance from an employee

at the **RESORT.RENTAL TECH DESK**. In addition to sports equipment rental, **RESORT.RENTAL** can also be used to integrate retail sales. Items can be added and paid for using the **SMART POS** or at the **TECH DESK**. Detailed reports, statistics and clear sales lists relieve operational management and provide all the figures you need in just a few clicks.



### **Axess SMART RESERVATION**

### The innovative reservation system

#### Axess SMART RESERVATION is a

modern, versatile reservation system designed to simplify the management of requests and reservations. This web-based application requires no additional installation and provides guests with a reliable seat guarantee – whether it's for a scheduled visit at a film studio or certain time slot at the scenic train ride through the park. Once a reservation is completed, a confirmation is automatically generated and sent to the guest. Final booking and payment can be seamlessly processed at the Axess **SMART POS** or via a ticket vending machine. With **SMART RESERVATION**, operators have a comprehensive overview of all reservations and available quotas at all times. For larger groups, the group reservation feature streamlines organization, making it significantly more efficient. B2B partners, such as tour operators, benefit from their own dedicated login, allowing them to independently manage their reservations using the Axess **RESERVATION MANAGER**.

#### In short

- Centralized management and overview of reservations across multiple platforms
- Seamless integration of all distribution channels
- Easy creation, management, and modification of reservations and contingents
- Customizable user roles: Administrator, User, and B2B Partner

### Axess RESERVATION MANAGER

### The go-to software for simple group management

#### The Axess RESERVATION MAN-

AGER is the ideal tool for managing reservations for larger groups. B2B partners, such as travel agencies, can easily book time slots for multiple guests. They can create reservations by phone, email, or through an online form within the **RESERVATION MANAGER**. Upon presenting the reservation confirmation at checkout, payment is processed, and tickets are issued. As an IIS-based application, it requires no installation and is accessible via all common browsers on PCs, tablets, and smartphones. Reservations can be created, modified, and managed with ease. Users can specify group size, preferred date and time, company details, selected products, and available quotas, as desired.

### Axess RESORT.LESSONS A comfortable visit to the park including advance bookings

Axess **RESORT.LESSONS** simplifies the management of leisure activities with its intelligent time management system. During the booking process, available time slots, staff availability, and resource status are automatically displayed, ensuring seamless scheduling.

Guests can easily make bookings online via the Axess **WEBSTORE**, on-site at an Axess **SMART POS**, or through a ticket vending machine. With just a few clicks, they can choose their preferred tour guide and instantly receive a confirmation email.

The system streamlines the management of reservations, invoices, and performance data. Additionally, push notifications via SMS or email keep participants and staff informed about schedule updates or changes.

**RESORT.LESSONS** guarantees smooth operations, enhances communication, and provides a smooth experience for both guests and operators – making it the perfect solution for organizing activities.

- Online booking of tour guides
- Reports and invoices
- Direct guest feedback





### Axess TICKET KIOSK 600 The genius among ticket vending machines

Multi-functional and interactive: the Axess **TICKET KIOSK 600** combines smart technology and user-friendliness to create a new class of ticket vending machines. It enables quick and easy purchasing of tickets around the clock, relieving staff at peak times. The **TICKET KIOSK** can also issue tickets reserved online. By reading barcodes, RFID, Print@Home tickets and QR codes on smartphones, the Axess **TICKET SCANNER 600** offers all visitors fast and convenient self-service. The 27" color touch screen display offers an overview of information, and the presentation height of the monitor can be ergonomically adjusted to achieve the ideal positioning. Plus, it offers a variety of payment options. The **TICKET KIOSK** features a credit card function with a country-specific terminal and is equipped to handle NFC solutions. Future versions will also include ticket return and repayment of deposits.

### In short

- > Touch screen with ADA mode
- › Coin module
- Bill validator
- Optional bill return function
- › NFC payment possible
- › For indoor and outdoor use
- Ticket issuing
- Repayment of deposits
- › External screen management

High-resolution 27" touch screen display Intuitive menu navigation with ADA mode and adaptive screen, and a service menu for maintenance work

#### **Axess TICKET SCANNER 600**

Reads RFID cards (ISO 14443 or 15693), and barcodes and QR codes on mobile devices

### **Axess TICKET FRAME 600** Picture frame design meets vending machine function

The Axess **TICKET FRAME 600** sets new standards. Its design is reminiscent of a picture frame perfectly hung on the wall. In standby mode, it can display a painting, company photo or other images. In active mode, it features a wide range of functions: Load an admission ticket, day ticket or other ticket in just seconds. Simply enter the WTP number of an existing ticket and pay by credit card to activate it. Access to the event venue, location or touristic transport is granted and visitors can enter. Don't have a ticket? Print a voucher with QR code and take it to theAxess **PICK UP BOX 600**  where the ticket will be issued. This solution benefits everyone involved by avoiding lines at the cash register and reducing staffing costs. It is also the quickest way to get a ticket on-site - 24 hours a day.



In short

- Express ticket reloading
- > Express voucher issuing
- Personalized display images
- › Modern design
- Simply put on the wall like a picture frame
- As flat as a TV screen

Payment Accepts all major credit cards

> Voucher dispenser Take the voucher to the Axess PICK UP BOX 600

Axess SMART PAD 600 Reload purchased tickets

### **Axess HANDHELD 600** The mobile brother of the Axess SMART POS

The weatherproof Axess **HANDHELD 600** is robust and handy. Equipped with a high-quality touch screen and a modern color display, it enables reliable ticket control or issuing under any lighting conditions. Thanks to the intuitive operation there is no need for time-consuming training. Automatic updates are downloaded and installed directly to the device via WiFi or LTE. Due to its low weight the **HANDHELD** can be used effortlessly all day long. The optional pistol handle offers even more user-friendliness and comfort. It can be used as a barcode ticket scanner or RFID ticket reader.



touch function Intuitive touch screen just like a smartphone



#### In short

- Intuitive operation saves time-consuming training
- Lightweight, solid and weatherproof design
- Touch screen suitable for all lighting conditions
- > Mobile control or issuing of tickets
- Reading of 1D/2D barcodes and chip cards according to ISO 14443 and ISO 15693
- Automatic updates via WLAN and LTE

Mobile printer Simple and wireless issuing of tickets and receipts



### Axess CARDS & TICKETS The variety of our ticket types will exceed your expectations

All Axess **CARDS & TICKETS** are produced to the highest quality standards. The choice of materials ranges from paper and cardboard to plastic and RFID cards. The Axess **BARCODE CARD** is specially designed for individual day tickets. The high-quality cardboard ticket is printed with the Axess **SMART PRINTER 600**. For season tickets, Axess offers a ticket solution using an RFID chip card. This plastic card can be overwritten with data several times. A QR code can also be printed on the card. The RFID chip can also store the personal data of the ticket holder, photos or CRM data. The card works with-

out battery and is therefore the perfect solution for season and subscription tickets. The tickets can be printed and collected at the Axess **PICK UP BOX 600** and in addition to cardboard and plastic tickets, Axess also offers cheaper paper tickets.

#### **RFID TICKET**

- Can be overwritten optically and electronically multiple times
- Segmented memory with multiple application concept
- > Up to 5 authorizations for tickets and personal data
- ThermoRewrite surface on the front side
- >Waterproof
- › Cannot be bent

#### WRISTBAND

- >Waterproof
- Contactless access thanks to RFID technology within the band
- Layout design in 4C offset printing possible (with protective varnish)
- › Can be linked to the user's data



### **BARCODE TICKET**

- Single ticket for one-time use in ISO format
- Layout design in 4C offset printing possible (with protective varnish)
- > ThermoPrint area on the front side
- Barcode readable with red light scanner
- Material: cardboard without PVC and bisphenol
- Optional perforation available



### Axess SMART SCANNER 600 NFC The intelligent ticket scanner for the digital future

#### The Axess SMART SCANNER 600

is the smart module for fast barcode scanning and reading RFID tickets. Classic data carriers such as chip cards, wristbands and Print@Home tickets are read, as are modern e-tickets on mobile devices or smart watches. Simply holding it underneath or placing it on the reading surface in the generously dimensioned scanning area is enough. The large, bright touch display informs the visitor of the validity of the ticket and offers space for advertising, videos and service information. There are even flexible design options for visitor interaction. The integrated controller checks the ticket and controls access at the same time. As an option, the module can be equipped with innovative in & out sensors for proximity detection. These enable entry and exit through the same gate. Switch access direction from entry to exit in a matter of seconds. The **SMART SCANNER** is available with a housing either for wall mounting or as an attachment, making it easy to retrofit existing systems or to integrate into third-party systems.

#### In short

- 1D and 2D barcodes, Print@ Home tickets and vouchers can be scanned
- Fold-out reading surface for scanning electronic tickets on smartwatches and smartphones
- Built-in loudspeaker for audio feedback
- Modular design for quick installation and upgrades
- Optional short range reader for reading NFC devices and wristband transponders
- Optional in & out sensors for operation in two directions of movement

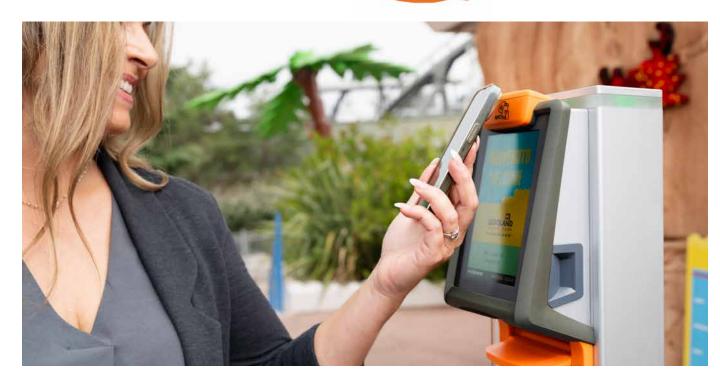
**Optical light signal** For a quick check of access authorization

Large 7" LC touch display Easy communication of instructions, warnings, individual greetings or advertising messages at the gate

#### **Fold-out shelf**

Guarantees convenient and flexible reading of devices larger than a card





### Axess SMART TERMINAL 600 The safe all-rounder for all types of theme parks

Satisfied visitors and effective management of visitor flows are the key to successful operations. The Axess **SMART TERMINAL 600** has proven itself as an all-rounder with versatile functions. The Flap Glass design module is an elegant and stylish version of the gate for both indoor and outdoor areas. However, it can of course also be fitted with a turnstile or flap module on one or both sides, and in any case offers two directions of passage at a single gate. The newly developed sensor recognizes from which direction a person is approaching and grants access accordingly, depending on the direction of entry or exit. The ADA version with wider flaps ensures barrier-free access if required, while the opening and closing speed can be individually adjusted. In general, all versions allow contactless passage through the **SMART TERMINAL**, which can always be used in both online and offline mode.

- Input and output in any direction possible
- New sensor recognizes the required input or output direction
- Ready for use in online and offline mode
- Optional: ADA separation for barrier-free access



### AX500 Smart Gate NG – Flap For the elegant access area of any amusement park

A reliable gate that works perfectly in all weathers and even after millions of opening and closing cycles is the basis of our access system. Our modern devices communicate with each other and are integrated into the overall ticket and access solution. The **AX500 Smart Gate NG** adapts flexibly to individual requirements: the type of installation, antenna, and reader can be selected as required. This access solution also offers a wider ADA module, which guarantees barrier-free passage, as well as individual opening and closing speeds. Regardless of the type of flap, entry is always contactless.

- Robust posts made from anodized aluminum
- Individual opening and closing speeds
- Individually configurable thanks to modular design
- Simple upgrading
- "Hands-free" access
- Optional: barrier-free operation thanks to extra-wide ADA design



### **Axess SUITE READER 600**

### The convenient solution for accessing restricted areas

#### The Axess SUITE READER 600 is a

sleek and versatile electronic door lock designed for controlled access to restricted rooms or areas. It combines advanced RFID and NFC ticket readers with barcode and QR code scanning capabilities. Whether the code is presented on a smartphone, transponder wristband, RFID smart card, Print@Home ticket, or paper ticket, it is scanned in a fraction of a second and verified through the Axess **DATACENTER**. Once verified, access is automatically granted. The large display can be used for various purposes: to show ticket information or advertisements, important notes for guests or other relevant details.

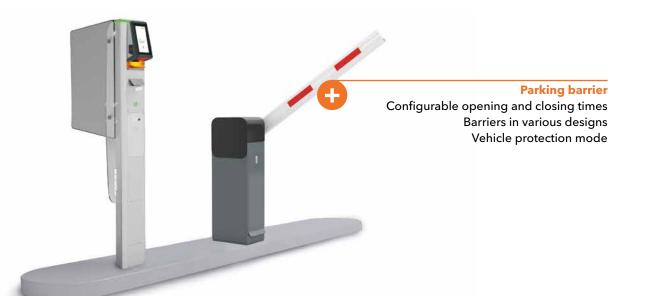
- Can be used as an electronic door lock for separated areas
- Equipped with the Axess
  SMART SCANNER 600
- › Power over Ethernet (PoE)
- > Wall-mounted



### **Axess PARKING** The perfect addition: simple parking space management

Axess **PARKING** offers a customized solution for amusement parks that want to improve their parking management. With advanced technology, parking becomes a seamless experience for visitors. Our systems allow guests to enter and park quickly and conveniently without long waiting times or tedious manual processes. By integrating innovative features such as contactless payment, license plate recognition and real-time availability displays, Axess **PARKING** not only makes it easier to find a parking space, it also optimizes parking space utilization and maximizes the efficiency of the parking facility. We also offer a variety of management tools for operators, including comprehensive reporting capabilities, flexible pricing and the ability to integrate with other parking management systems. This enables theme parks and attractions to effectively manage parking, increase revenue and improve operations. Rely on our versatile **PARKING** solution to revolutionize your parking management and provide your visitors with an unforgettable experience.

- › Latest parking technology
- Operation within one system
- Marketing features included
- Payment system included
- Fast issue of barcode parking tickets
- Axess PAY MOBILE (digital payment)
- License plate recognition





### **The Axess Service** Focused on being by your side

As a customer, you are our partner. We are always by your side at every step of the process: from the first on-site visit to the final acceptance. The standard support agreement gives you access to

our helpdesk and assistance from our support team. Our international offices help in your national language and are available in your local time zone. All requests are documented and processed as quickly as possible. Our team develops new solutions for you around the clock.



Individual training courses

- Support in your local time zone
- > With 22 subsidiaries worldwide





## LEISURE & ATTRACTIONS THEME PARKS

Axess AG Sonystrasse 18, 5081 Anif/Salzburg, Austria T: +43 6246 202 F: +43 6246 202 90 info@teamaxess.com teamaxess.com

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