



Axess
RESORT.LESSONS

Ski school management à la Carte

Axess RESORT.LESSONS offers the easy integration of the ski school into the Axess RESORT SOLUTION family. The convenient timemanagement suggests free timeslots during the booking and displays the status of the available instructors.

The booking of the ski instructor or the ski course can be made at an Axess SMART POS on site or on-line. With just a few clicks you can select and book your personal ski lesson. After completing the on-line booking the guest receives a confirmation mail.

The operator of the ski school has the possibility to manage the ski instructors directly out of RESORT.LESSONS. This includes reservations, billing and rating. Private ski lessons also have the option of communicating with the ski instructor via the instant messaging function and providing him with all relevant information.



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Axess RESORT.LESSONS MANAGER

The Axess **RESORT.LESSONS MANAGER** is the center of data management. All requests such as bookings, available ski instructors and the planning of lessons are managed here. The bookings are carried out at the POS, the intuitive user interface ensures easy operation.

Available options when booking:

- Ski or snowboard lesson
- Private lesson or group lesson incl. number of students (children and adults)
- Morning, afternoon and evening
- Duration of the booked lesson
- Course level (beginner, intermediate, expert)
- Language of the student
- Options: Locker, rental, updates on meeting points

The free capacities will be shown on the basis of the selection and an appointment for the lesson will be proposed.

The number of all ski instructors, the kind of lesson and all guest data are clearly displayed at a glance. If the time or meeting point changes the **RESORT.LESSONS MANAGER** forwards this directly to the instructors via the **INSTRUCTOR APP**.

Axess INSTRUCTOR APP

With the **INSTRUCTOR APP** the ski instructor gets all the information about his courses, information about course participants and meeting places comfortably on his mobile phone. Information can also be sent back to the **RESORT.LESSONS MANAGER**. This way, all participants stay permanently up to date.

Features

- › Optimal booking of the ski instructors through effective timeslot management
- › Simple group booking via .csv import
- › Reports on ski lessons
- › Customer feedback function
- › Push messages for instructors