



Windham Mountain Resort implements RFID technology from the 2018/2019 winter season

Two hours away from New York, Windham Mountain Resort offers its guests a skiing experience of the highest standard. The traditional resort inspires with comfort and modernity. It offers its visitors a wide range of activities on and off the slopes. So you can spend a day in the Adventure Park or on the Ski & Ride Simulator in addition to classic skiing.

Since the beginning of the 2018/19 season, Windham Moutain Resort has converted all its ski tickets to RFID cards. Now 17 contactless Smart Gates with leftside mounted antennas and flaps have arrived at the ski resort, allowing guests a quick and smooth passage to the lifts. The card can easily be stored in the jacket and is automatically recognized by the gates. Here, a transmitter generates electroma-

gnetic waves to which an RFID card can react and thus grant access. The whole thing works in just a few seconds and this reduces the waiting time at the lift stations enormously.

The RFID cards can be recharged after use. This can be done at one of the cash desks or at home via the web shop. The WTP number of the RFID card is given during online purchase and can be assigned. On the day of skiing, the guest can go to the gate and the card is charged directly there and then allows access. This happens within one step and thus saves not only time, but also money and personnel at the cash registers.

To coincide with the start of the new season, 30 SMART PRINTERs were installed



USA

AX500 Smart Gate NG



at Windham Mountain Resort. The RFID cards can be printed, erased and encoded with these in a single step. As part of the switch to the paperless card system, the prices of online tickets were also reduced at Windham Mountain.

However, RFID cards do not only offer



convenience to guests on the ski slopes. The tickets are also in use off the slopes. It is thus possible to load the ticket with a monetary value at a POS using a SMART PAD and use it in the resort for restaurant visits, spa treatments etc. to use. An interface makes it possible to connect the Axess Solution to the existing POS software and to integrate the POS software into the Axess system.

Axess
Smart Pad 600

40

AX500 Smart Gates NG

mit Flap Modulen

19

AX500
Smart Gates NG

Left Post

18

Axess
Smart Printer 600

30