

Axess RESORT.LESSONS

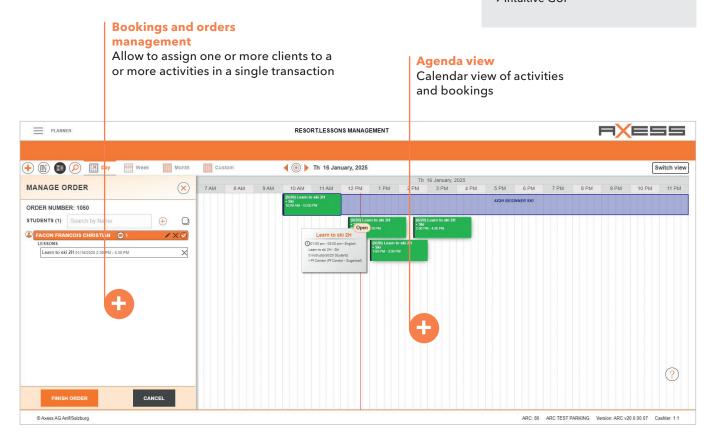
Managing activities, reservations and staff

Axess **RESORT.LESSONS** enables the managers and operators of a leisure park to administer all activities, reservations and human resources for the site using a single software system. It manages all activities, whatever their nature, all agendas, as well as individual and group bookings for any kind of sales channel, , gross income calculation for staff and operators, and also features a feedback function and instant messaging for communicating

with staff and operators. Together with access control and ticketing, **RESORT.LESSONS** guarantees efficient management of activities and bookings, optimized communication, and a unique experience for both customers and operators, making it an optimal solution for the operational management of leisure parks and activity centers.

Features

- Easy management of activities, bookings, agendas, employees and contractors
- Store user profiles (skill level and important medical information)
- Opportunistic booking with payment after the activity
- > Multisite management
- > Intuitive GUI





Assignment view

Display the availabilities and assignments of the employees and contractors

RESORT.LESSONS MANAGER

All-in-one solution for your theme park or activity center

Thanks to the centralization of data in **CLICS**, the Axess **RESORT.LESSONS** MANAGER enables leisure park managers to easily create and manage agendas for many activities (riding lessons, aquagym, etc.), all reservations, as well as the entire schedule of staff and participants, either at the cash desk or via an external service provider. It also lets you prepare agendas in advance and publish them on demand for cashdesk and online sales. Activities can be defined by calendar, on-the-fly, or customized. In addition, the **RESORT.MANAGER** enables the WEBSTORE to obtain real-time availability for each activity, to edit booking contracts for users, to notify them of any changes by e-mail or instant messaging, and to manage gross income for staff and contractors. When book-

ing online, the software immediately suggests available dates and time slots according to the selected criteria. Reservations can also be made at the cashdesk on an Axess SMART POS. In all cases, it is possible to send a confirmation of the booking and include the General Terms and Conditions. In addition to reservations and activities. operators can edit invoices, obtain performance reports (occupancy rate, activity performance, etc.), and receive activity evaluations from users via the feedback function. An instant messaging system enables them to communicate with staff in charge of activities, to pass on any important information about the customer or any changes (times, dates, locations).

Features

- Reduced training, deployment, maintenance and administration costs thanks to simple software design and operation
- > Feedback
- Instant messaging and e-mail notifications
- Issue of booking contracts (e.g. for TOs); possibility of calculating gross income for staff and/or contractors
- Multiple business segments (indoor & outdoor activity centers, theme parks and leisure parks)
- Solution fully integrated into the Axess environment (parking, POS, access control, rental, lockers)
- Easy to use application for customers and operators with automatic search for the best proposal for online sales

INSTRUCTOR APP

Efficient communication with employees

The INSTRUCTOR.APP allows you to communicate with staff in charge of activities and/or speakers via instant messaging, and to send them all information relating to the activity, participants and venues, directly to their smartphone. Thanks to the booking overview in the calendar, staff and contractors can also send information on any changes. In this way, the employee can check and validate the presence of participants, informing the administrator of any no-shows and enabling him or her to act accordingly. Last but not least, the application enables the employee or the contractor to inform the main office of his or her arrival without having to report in person to the manager.

