



Axess

RESORT.LESSONS

→ ENGLISH

AXESS

Axess RESORT.LESSONS

Managing activities, reservations and staff

Axess **RESORT.LESSONS** enables the managers and operators of a leisure park to administer all activities, reservations and human resources for the site using a single software system. It manages all activities, whatever their nature, all agendas, as well as individual and group bookings for any kind of sales channel, gross income calculation for staff and operators, and also features a feedback function and instant messaging for communicating

with staff and operators. Together with access control and ticketing, **RESORT.LESSONS** guarantees efficient management of activities and bookings, optimized communication, and a unique experience for both customers and operators, making it an optimal solution for the operational management of leisure parks and activity centers.

Features

- › Easy management of activities, bookings, agendas, employees and contractors
- › Store user profiles (skill level and important medical information)
- › Opportunistic booking with payment after the activity
- › Multisite management
- › Intuitive GUI

Bookings and orders management

Allow to assign one or more clients to a or more activities in a single transaction

Agenda view

Calendar view of activities and bookings

The screenshot displays the 'RESORT.LESSONS MANAGEMENT' interface. On the left, the 'MANAGE ORDER' window is open, showing an order number of 1050 and a student named 'FACON FRANCOIS CHRISTIAN'. The main area is a calendar view for 'Th 16 January, 2025', showing a grid of activities. A large orange '+' icon is overlaid on the calendar, indicating the 'Bookings and orders management' feature. The interface includes a top navigation bar with 'PLANNER' and 'AXESS' logos, and a bottom status bar with '© Axess AG Amst/Salzburg' and 'ARC: 80 ARC TEST PARKING Version: ARC v20 0.00 07 Cashier: 1 1'.

The screenshot displays the 'RESORT.LESSONS MANAGEMENT' interface in the 'Assignment view'. The top navigation bar shows 'INSTRUCTORS' and 'AXESS'. The main area is a calendar view for 'We 15/01/2025', showing a grid of staff availability. A large orange '+' icon is overlaid on the calendar, indicating the 'Assignment view' feature. The interface includes a top navigation bar with 'INSTRUCTORS' and 'AXESS' logos, and a bottom status bar with '© Axess AG Amst/Salzburg' and 'ARC: 1 ARC Devco Version: ARC v20 0 01 06 Cashier: Jojo Matjvic'.

Assignment view
Display the availabilities and assignments of the employees and contractors

RESORT.LESSONS MANAGER

All-in-one solution for your theme park or activity center

Thanks to the centralization of data in **CLICS**, the Axess **RESORT.LESSONS MANAGER** enables leisure park managers to easily create and manage agendas for many activities (riding lessons, aquagym, etc.), all reservations, as well as the entire schedule of staff and participants, either at the cash desk or via an external service provider. It also lets you prepare agendas in advance and publish them on demand for cashdesk and online sales. Activities can be defined by calendar, on-the-fly, or customized. In addition, the **RESORT.MANAGER** enables the **WEBSTORE** to obtain real-time availability for each activity, to edit booking contracts for users, to notify them of any changes by e-mail or instant messaging, and to manage gross income for staff and contractors. When book-

ing online, the software immediately suggests available dates and time slots according to the selected criteria. Reservations can also be made at the cashdesk on an Axess **SMART POS**. In all cases, it is possible to send a confirmation of the booking and include the General Terms and Conditions. In addition to reservations and activities, operators can edit invoices, obtain performance reports (occupancy rate, activity performance, etc.), and receive activity evaluations from users via the feedback function. An instant messaging system enables them to communicate with staff in charge of activities, to pass on any important information about the customer or any changes (times, dates, locations).

Features

- › Reduced training, deployment, maintenance and administration costs thanks to simple software design and operation
- › Feedback
- › Instant messaging and e-mail notifications
- › Issue of booking contracts (e.g. for TOs); possibility of calculating gross income for staff and/or contractors
- › Multiple business segments (indoor & outdoor activity centers, theme parks and leisure parks)
- › Solution fully integrated into the Axess environment (parking, POS, access control, rental, lockers)
- › Easy to use application for customers and operators with automatic search for the best proposal for online sales

INSTRUCTOR APP

Efficient communication with employees

The **INSTRUCTOR.APP** allows you to communicate with staff in charge of activities and/or speakers via instant messaging, and to send them all information relating to the activity, participants and venues, directly to their smartphone. Thanks to the booking overview in the calendar, staff and contractors can also send information on any changes. In this way, the employee can check and validate the presence of participants, informing the administrator of any no-shows and enabling him or her to act accordingly. Last but not least, the application enables the employee or the contractor to inform the main office of his or her arrival without having to report in person to the manager.

Welcome to Axess Instructor App

Please enter your login credentials to sign in to your account

Login token expired. Please log in again.

Username*
Zlatko_Instruktor

Password*
.....

Login

Login

Allow employees or contractors to be registered in the system and get access to their activities

SKING

Mixed Lessons

Basic info

DATE
16 JAN 2025, 01:30 PM - 03:00 PM

LESSON LEVEL
BEGINNER TEST

PROGRAM NAME
-

MEETING POINT
Blue Slope

START LOCATION
Blue Slope

END LOCATION
Blue Slope

Students

Attendance

Search student

KACI GUČI (45)

Activity view

Display details about the activity and the list of attendees